



Court Leadership

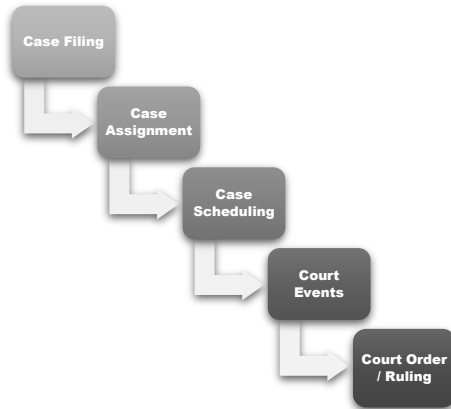
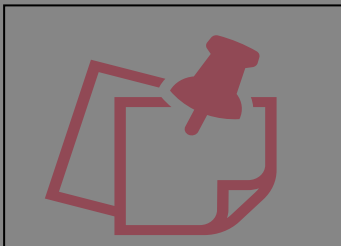
Caseflow Management Practice Profile

Caseflow Management

Simply the Practice of Paying Attention

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Practice Profile:

Leadership



Caseflow Management Proven Practices

- Leadership
- Performance goals & targets
- Case calendaring, assignment & events
- Caseload inventory & backlog monitoring
- Early, regular, & continuous oversight
- Dispute resolution & settlement practices

- Collaboration & outreach with partners
- Communication, education & training
- Information sharing
- Utilization of technology
- Performance measurement
- Performance management

The caseflow management practice of **leadership** includes the commitment and direction for caseflow to be a priority of the court. Court leaders are responsible for facilitating caseflow practices and ensuring caseflow is visible and important to judges, administrative staff, and system participants. Caseflow practices prevent case delays, allow efficiencies in case handling, and result in improved access for litigants.

Caseflow Leadership Involves...

- Partnership of judges and court administrators for caseflow leadership
- Published court mission, vision, strategic plan, with caseflow expectations
- Documented caseflow plans, agreements, practices, and performance objectives
- Caseflow administrative orders, policies, directives about scheduling and deadlines
- Ongoing and regular executive leadership meetings and discussions about caseflow
- Ability to take appropriate risks and implement necessary changes for caseflow
- Court-wide awareness, training, and staff support for caseflow
- Inclusion of justice system partners for caseflow practices
- Measurement of caseflow practices and outcomes
- Management of caseflow with data and metrics

Example of Caseflow Leadership

STATE of MICHIGAN

31st Circuit Court	ADMINISTRATIVE ORDER 2015 - C31-IJ	
St. Clair County Probate Court		P74-IJ
72nd District Court		D72-3J

CASEFLOW MANAGEMENT PLAN

IT IS ORDERED:

The management of the flow of cases in the trial court is the responsibility of the judiciary. In carrying out that responsibility, the judiciary must balance the rights and interests of individual litigants, the limited resources of the judicial branch, a realistic assessment of the capabilities of other participants in the justice system, and the interests of the citizens of this state in having an effective, fair, and efficient system of justice. Accordingly, this administrative order is issued in accordance with Michigan Supreme Court Administrative Order 2013-12

Caseflow Leadership Implementation Tips

- How to get started? Apply leadership skills to caseflow practices
- Keep current on emerging research for successful caseflow and case handling
- Consider self-represented litigant needs for information and assistance and incorporate diversity practices

Content provided by <https://courtleader.net>

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