



Court Leadership

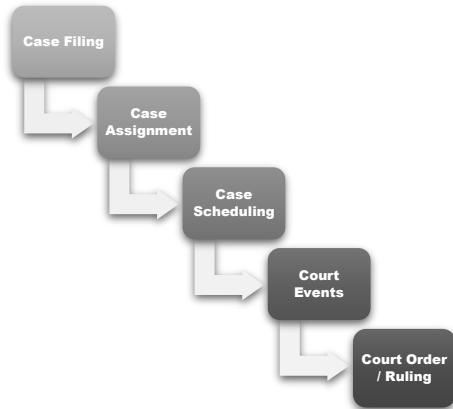
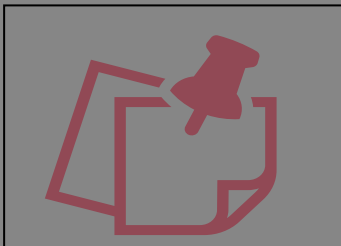
Caseflow Management Practice Profile

Caseflow Management

Simply the Practice of Paying Attention

January 2022
Issue No. 7
Practice Profile:

Dispute Resolution and Settlement Practices



Court Leadership Caseflow Management Briefing Series

This publication profiles a caseflow management best practice: **Dispute Resolution and Settlement Practices**

Caseflow Management Proven Practices

- Leadership
- Performance goals & targets
- Case calendaring, assignment & events
- Caseload inventory & backlog monitoring
- Early, regular, & continuous oversight
- Dispute resolution & settlement practices

- Collaboration & outreach with partners
- Communication, education & training
- Information sharing
- Utilization of technology
- Performance measurement
- Performance management

The caseflow management practice of *dispute resolution and settlement practices* (sometimes called alternative dispute resolution or ADR) demonstrates the ongoing approach of offering problem solving techniques for cases, based upon case need. These dispute resolution and settlement protocols facilitate case resolution and provide prompts and options for cases to move to final conclusion and adjudication.

Dispute resolution and settlement practices include the following examples:

- Early court awareness and monitoring of case need and complexity
- Court use of events and problem-solving actions to promote issue resolution and case settlement
- Use of and referral to services and providers for assessment, mediation, or arbitration



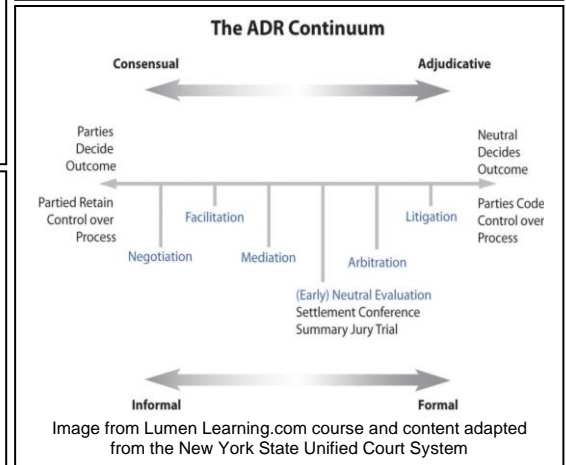
Techniques for case resolution and settlement:

- ✓ Establish services with specialized providers
- ✓ Define and explain options available for case resolution and settlement
- ✓ Continually monitor and evaluate applicable settlement techniques and outcomes
- ✓ Modify and expand protocols based on case need

Dispute Resolution and Case Settlement

“The Court is responsible for maintaining a caseflow management system that ensures cases are moving forward in a timely manner.”

Principles for Caseflow Management for Access to Justice, Self-Represented Litigation Network



Content provided by <https://courtleader.net>
Revised 1/6/2022
Contact: jcornellaz@cox.net

